



Lenovo 5WS1L39135 estensione della garanzia 3 anno/i

Marchio : Lenovo

Codice prodotto: 5WS1L39135

Nome del prodotto : 5WS1L39135

3Y Premier Support Plus upgrade from 3Y Premier Support
Lenovo 5WS1L39135. Anni: 3 anno/i, Tipo: Sul posto

Features	Standard Support	Premier Support	Premier Support Plus
24x7 support for business customers	●	●	●
Advanced technical support available 24x7 - 365	●	●	●
Comprehensive hardware and OEM software support	●	●	●
Engagement of experts for complex case management	●	●	●
Technical Account Manager for escalation	●	●	●
Next business day onsite Major Account prioritization*	●	●	●
On-demand reporting available	●	●	●
On-site reporting available	●	●	●
Lenovo Service Connect and Premier Asset Tag option	●	●	●
Predictive issue detection, case creation, and notification	●	●	●
QDR for premium asset reporting & relationship management	●	●	●
Accidental Damage Protection**	●	●	●
Keep Your Charge*	●	●	●
Global Remote coverage for select laptops	●	●	●
International Service Enrollment	●	●	●
Coverage for non-Think devices	●	●	●

Caratteristiche		Caratteristiche	
Tipo di prodotto	Aggiornamento	Servizio incluso	Componenti e manodopera
Tipo	Sul posto	Anni	3 anno/i
Tipo di servizio	Premier Support Plus	supporto sul sito	✓

Catalog Object Cloud



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