



Lenovo 5WS1L39383 estensione della garanzia 3 anno/i

Marchio : Lenovo

Codice prodotto: 5WS1L39383

Nome del prodotto : 5WS1L39383

Premier Support Plus
Lenovo 5WS1L39383. Anni: 3 anno/i, Tipo: Sul posto

Features	Standard Support	Premier Support	Premier Support Plus
Business support for business machines	●	●	●
Advanced technical support available 24 x 7 - 365	x	●	●
Comprehensive hardware and OEM software support	x	●	●
Single point of contact for simplified case management	x	●	●
Technical Account Manager for escalation	x	●	●
Next business day onsite Major Repair prioritization*	x	●	●
Onsite repair by available	x	●	●
Lenovo Service Connect and Premier Asset Tag option	x	●	●
Predictive issue detection, case creation, and notification	x	x	●
24x7x365 proactive issue reporting & relationship management	x	x	●
Accidental Damage Protection**	x	x	●
Keep Your Charge*	x	x	●
Global Remote coverage for select laptops	x	x	●
International Service Enrollment	x	x	●
Coverage for non-Think devices	x	x	●

Caratteristiche		Caratteristiche	
Tipo di prodotto	Aggiornamento	Tipo di servizio	Premier Support Plus
Tipo	Sul posto	Servizio incluso	Componenti e manodopera
		Anni	3 anno/i

Catalog Object Cloud



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